St George's

21 St. George's Esplanade, St Peter Port, Guernsey. GY1 2BG Tel: +44 (0)1481 721 027 | Fax: +44 (0)1481 729 259

Access Statement

Please find the information below to ensure you enjoy your visit to St George's.

PRIOR TO ARRIVAL

- Enquiries and reservations may be made by phone, e-mail or website.
- Taxi numbers can be given to you for your own convenience.

ON ARRIVAL AT THE HOTEL

- There is a public parking area at the front, side and back of the guest house with ample additional car parking just a two minute walk from the main entrance located at Salary car park on the sea wall. These area's clearly display the time allowed for parking i.e. 10 or 23 hours. Parking area's outside restaurants are for 2 hours.
- There is a waiting area for businesses outside the front of St George's, opposite the wine store, so you may drop off luggage before finally finding parking.
- The route from the front parking area up to the main entrance is about three meters long. The route is flat, firm and smooth, without steps. The entrance to the guest house is by way of one gentle doorstep.
- At night the front door is shut and access is by a Yale key supplied to you on arrival.
- We are more than happy to help you with your luggage and keep it for you on the day of your departure.
- St. George's is situated on the flat ground with a flat walk into town. Bus stop is directly outside with regular buses.
- On exceptional stormy days flood barriers and sand bags are located at the front door and access to beaches denied. On exceptional circumstances of road flooding (extreme rarity,) access will be through the kitchen door which has a high step at the entrance.
- If you are particularly tall some door frames you may have to duck under as being an early 18th Century building the frames were made to fit the granite and cannot be moved. The door frames are non standard both in width or height.

RECEPTION AREA

- Reception is on the ground floor level. There is one step to the reception desk.
- Reception is open for arrivals and departure times only. Telephone numbers left for emergencies, other useful information is in the pack in your room.
- Floor is carpeted.

PUBLIC AREAS

- All our corridors are carpeted.
- Dinning room, patio and public toilet are located on the ground floor. There are three steps to access the public areas.
- We do not have a disabled toilet available.

DINING ROOM

- Dining room is on the ground floor level.
- All chairs in the dining room are without arms.

ACCOMMODATION

- St. George's has four rooms located on the ground floor. Two of which have access with no steps.
- One of the ground floor rooms has a bath with a shower. However this is a standard ground floor twin room and cannot be reserved on its own, as all standard rooms are allocated by computer to fit with bookings available.
- There are no lifts available to other levels.
- Access to rooms at the front of the guest house are via a beautiful spiralling staircase, with one hand rail.
- Access to the rooms at the back is by one straight staircase with one hand rail.

ADDITIONAL INFORMATION

- There is a small fridge in dining room available for medication or special dietary products. The access to the dinning room is available from 6.30am until 10pm.
- You can purchase any special dietary items and asked them to be held for you.
- We are able to use the front door in the event of evacuation. The alarms will ring continuously if evacuation is needed. At the rear evacuation point is through the kitchen.
- There are no flashing lights but assistance will be given.

We have tried to be as accurate as possible and have included as much details as we can in our Access Statement, however if you require further assistance please call +44 1481 721027.